

Behavior Policy

At Dan Gaze Support Service Ltd (DGSS Ltd), all staff are trained in Therapeutic Thinking Hertfordshire Steps.

Therapeutic Thinking Hertfordshire Steps is a therapeutic approach to positive behavior management and is already well established in many education settings and services. The Therapeutic Thinking Steps approach is based on the following principles:

- shared focus on inclusion of all children and young people within their educational settings
- a shared set of values and beliefs
- open and shared communication
- a shared commitment to diversion and de-escalation
- shared risk management
- shared reparation, reflection and restoration

Therapeutic Thinking (Step On) is training in de-escalation. It emphasises the importance of consistency and teaching internal, rather than imposing external, discipline. It focuses on care and control, not punishment. It uses techniques to de-escalate a situation before a crisis occurs and, where a crisis does occur, it adopts techniques to reduce the risk of harm.

- Each mentor & teacher works to deescalate & support young people.
- DGSS Ltd do not believe in restraint.
- DGSS Ltd do not believe in excluding young people.
- All staff will report weekly to the relevant professional and liaise with parents/carers

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